# Application Age 60 or over

Effective April 27, 2016

Travel Insurance

**Call 1-877-593-8023**, one of our representatives will be happy to assist you. Our office hours are 8 a.m. to 9 p.m. from Monday to Friday and 9 a.m. to 5 p.m. on Saturday ET. Once completed, please send your application and your cheque payable to RSA:

c/o RSA

1910 King Ouest, Suite 200, Sherbrooke QC J1J 2E2

For Sales Representative Use Only				
Applicant 1-Policy Number:	Applicant 2 - Policy Number:	Date Issued (D/M/Y):		

This Application must be completed prior to the effective date. ONLY YOU can complete the Medical Questionnaire and sign the Application, not your spouse or one of our representatives. Should you need to make a correction to your answers pertaining to the medical questions in this Application, please call one of our representatives for instructions.

# A. Personal Information

Applicant 1	First Name	Last Name	Date of Birth (D/M/Y)///////_
Applicant 2	First Name	Last Name	Date of Birth (D/M/Y)///////
Home Address			
	Street	City	Province
	Postal Code	Telephone	E-mail
<b>Destination Address</b>			
	Street	City	Province / State / Country
	Postal / Zip Code	Telephone	E-mail (if different from home e-mail)
Emergency Contact			
	First Name	Last Name	Telephone

# **B.** Definitions

Throughout the Medical Questionnaire, defined words are written in italics. Please refer to them as they are important definitions.

- 1. **Terminal illness**: means that you have a medical condition that is cause for a physician to estimate that you have less than 6 months to live or for which palliative care has been received.
- Metastatic cancer: means a cancer that has spread from its original site to one or more other area(s) of the body.
- 3. Treated: means that you have been hospitalized, have been prescribed medication (including prescribed as needed), have taken or are currently taking medication or have undergone a medical or surgical procedure. Note that Aspirin/Entrophen is not considered treatment.
- 4. **Stable**: means any medical condition (other than a *minor ailment*) for which all the following statements are true:
  - a) There has been no new diagnosis, treatment or prescribed medication.
  - b) There has been no change in treatment or change in medication, including the amount of medication to be taken, how often it is taken, the type of medication or change in treatment frequency or type.

Exceptions: the routine adjustment of Coumadin, Warfarin, insulin or oral medication to control diabetes (as long as they are not newly prescribed or stopped) and a change from a brand name medication to a generic brand medication (provided that the dosage is not modified).

- c) There have been no new symptoms, more frequent symptoms or more severe symptoms.
- d) There have been no test results showing deterioration.
- e) There has been no hospitalization or referral to a specialist (made or recommended) and you are not awaiting the results of further investigations for that medical condition.
- 5. Minor ailment: means any sickness or injury which does not require: the use of medication for a period of greater than 15 days; more than one follow up visit to a physician, hospitalization, surgical intervention or referral to a specialist; and which ends at least 30 consecutive days prior to the departure date of each trip. However, a chronic condition or any complication of a chronic condition is not considered a minor ailment.
- Regular check-up: means any standard or customary medical examination unrelated to any specific medical condition and which is carried out for the purpose of screening, health monitoring or preventive care and may include routine medical tests and investigations.

# **C.** Are you eligible?

This insurance is only available if you are a Canadian resident age 60 or over and covered by the Government Health Insurance Plan in your province or territory of residence for the entire duration of your trip.

1. Coverage is NOT AVAILABLE to any individual who:	Applicant 1	Applicant 2
<ul> <li>is travelling against the advice of a physician;</li> <li>has been diagnosed with a <i>Terminal illness</i> or <i>Metastatic cancer</i>;</li> <li>has a Kidney disease requiring dialysis; or</li> <li>has been prescribed or used home oxygen in the 12 months prior to their application date.</li> </ul>	<ul><li>Eligible</li><li>Not Eligible</li></ul>	<ul><li>Eligible</li><li>Not Eligible</li></ul>
Please confirm your eligibility to apply for this insurance.		

If you are Eligible, please continue to the next section. If you are Eligible and are applying for the Canada Plan, the 60-79 Vacation Plan or the Single Trip Non-Medical Plan, please proceed directly to Section H.

D. Do you require customized Medical Underwriting?	Applicant 1	Applicant 2
2. Have you had <b>Heart bypass surgery</b> more than 10 years prior to your application date (use the date of the most recent bypass)?	Yes No	🗌 Yes 🗌 No
3. Have you had <b>Heart angioplasty</b> (including stent placement) more than 10 years prior to your application date (use the date of the most recent angioplasty)?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
4. Have you ever had a Bone marrow transplant or an Organ transplant (excluding corneal transplant)?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
5. Do you have an <b>Aneurysm</b> of 3.5 cm or more which remains surgically unrepaired?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
6. During the 5 years prior to your application, have you been diagnosed with or <i>treated</i> for Congestive heart failure or are you currently taking Lasix, Furosemide or a water pill (excluding a water pill taken for high blood pressure only)?	Yes No	🗌 Yes 🗌 No
7. During the 12 months prior to your application, have you had:		
a. Any <b>Heart condition</b> for which you were hospitalized or required a change in medication? (Refer to part b. of the <i>stable</i> definition.)	🗌 Yes 🗌 No	🗌 Yes 🗌 No
b. A Lung condition (including pneumonia) which required hospitalization or treatment with Prednisone (Deltasone or other generics)?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
8. During the 12 months prior to your application, have you been diagnosed with or <i>treated</i> for 3 or more of the following conditions?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
<ul> <li>Diabetes (treated with oral medication or insulin)</li> <li>Peripheral vascular disease         <ul> <li>(PVD: narrowing or blockage of any blood vessel)</li> <li>Lung condition (including any prescription for puffers/inhalers)</li> <li>excluding lung cancer or a minor ailment</li> <li>Heart condition (including stent placement, pacemaker and/or defibrillator)</li> <li>Stroke or Mini-stroke (CVA/TIA)</li> <li>High blood pressure</li> </ul> </li> </ul>		

If you have answered YES to ANY question in Section D above, please contact your sales representative. Otherwise, please continue.

E. Which plan do you qualify for?	Applicant 1	Applicant 2	
<ol><li>During the 2 years prior to your application, have you been diagnosed with or <i>treated</i> for any of the following:</li></ol>	Yes 5 pts No	Yes 5 pts 🗌 No	
<ul> <li>Chronic bowel disease (such as but not limited to Crohn's disease or Ulcerative colitis)?</li> <li>Gallbladder disease (including stones)? Not applicable if your gallbladder has been removed.</li> <li>Gastrointestinal bleeding, Bowel obstruction or have had Bowel surgery?</li> <li>Kidney disease (including stones), Liver disease or Pancreatitis?</li> </ul>			
10. During the 10 years prior to your application, have you been diagnosed with or <i>treated</i> for a <b>Heart condition</b> (including stent placement, pacemaker and/or defibrillator)?	Yes 5 pts No	Yes 5 pts No	

	Applicant 1	Applicant 2
11. During the 5 years prior to your application, have you been diagnosed with or treated for:		
a. Diabetes (treated with oral medication or insulin or controlled by diet) or Glucose intolerance (pre-diabetes)?	Yes 5 pts 🗌 No	🗌 Yes 5 pts 🗌 No
b. Stroke or Mini-stroke (CVA/TIA)?	Yes 5 pts No	🗌 Yes 5 pts 🗌 No
c. Peripheral vascular disease (PVD: narrowing or blockage of any blood vessel)?	Yes 5 pts No	🗌 Yes 5 pts 🗌 No
d. Lung condition (such as any prescription for puffers/inhalers) excluding lung cancer or a minor ailment?	Yes 5 pts No	🗌 Yes 5 pts 🗌 No
e. Dementia or Alzheimer's disease?	Yes 5 pts No	Yes 5 pts 🛛 No
f. Cancer (excluding basal or squamous cell skin cancer or breast cancer <i>treated</i> only with Tamoxifen, Femara or Arimidex)?	Yes 5 pts No	🗌 Yes 5 pts 🗌 No
12. Have you ever been diagnosed with or treated for any of the following conditions:	🗌 Yes 1 pt 🗌 No	🗌 Yes 1 pt 🗌 No
<ul> <li>Heart condition (including stent, pacemaker and/or defibrillator)?</li> <li>Stroke or Mini-stroke (CVA/TIA)?</li> </ul>		
13. Has it been more than 24 months since your last regular check-up with a physician?	Yes 1 pt No	🗌 Yes 1 pt 🗌 No
14. During the 12 months prior to your application, have you been diagnosed with or treated for:		
a. High blood pressure?	Yes 1 pt No	🗌 Yes 1 pt 🗌 No
b. High cholesterol?	🗌 Yes 1 pt 🗌 No	🗌 Yes 1 pt 🗌 No
15. During the 5 years prior to your application, have you smoked cigarettes?	Yes 0 pt No	🗌 Yes 0 pt 🗌 No
Total Points (Yes answers for Questions 9 to 14)		

# F. Qualification Table

PLEASE INDICATE THE COVERAGE YOU QUALIFY FOR and read the Pre-Existing Medical Condition Exclusions.

Total Points	You Qualify for	Pre-Existing Period	Applicant 1	Applicant 2
0	Supreme	90 days		
1	Elite	90 days		
2 to 4	Preferred	90 days		
5 to 9	Advantage	365 days		
10 or more	Standard	365 days		

#### Pre-Existing Medical Condition Exclusions

This insurance does not cover losses or expenses caused directly or indirectly, in whole or in part, by:

- 1. Any sickness, injury or medical condition (other than a *minor ailment*) that was not *stable* at any time during the applicable Pre-Existing Period prior to each departure date.
- 2. Your heart condition, if **any** heart condition was not *stable* at any time during the applicable Pre-Existing Period prior to each departure date.
- 3. Your lung condition, if:
  - a. any lung condition was not stable; or
  - b. you have been *treated* with home oxygen or taken oral steroids (e.g., prednisone) for any lung condition;
  - at any time during the applicable Pre-Existing Period prior to each departure date.

# **G.** Agreement, Understanding and Authorization

- A PRE-EXISTING MEDICAL CONDITION EXCLUSION may apply to medical conditions and/or symptoms that existed prior to my trip. I understand that any medical condition I have, including those disclosed in SECTION E, will be subject to the Pre-Existing Medical Condition Exclusions. I will refer to my Policy Conditions for the full Pre-Existing Medical Condition Exclusion clause.
- Where I was unsure of my medical history as it relates to the medical questions, I have verified it with my physician. I personally provided the answers on this Medical Questionnaire and I warrant that all information disclosed herein is correct and complete. In the event of a claim, I fully understand that the Insurer will review my prior medical history and these answers and, if any of my answers are incorrect or incomplete, the Insurer will void my Policy Conditions and my claim will be refused, regardless of whether the incorrect or incomplete question is related to the cause of my claim or would have rendered me ineligible or resulted solely in a higher applicable premium. I understand that the answers on my Medical Questionnaire are relevant to the risk and constitute the basis of my insurance.

You must read and understand the importance of each of the following statements and **sign below**.

- I understand the necessity of calling to obtain approval before seeking medical attention in case of a claim or medical emergency. The toll free telephone number can be found on my wallet card and in my Policy Conditions.
- Medical Authorization in Case of a Claim I understand that the Insurer and Global Excel Management Inc. may investigate my claim. By signing this Medical Questionnaire, I also hereby direct and authorize any physician, health care practitioner, hospital or other medical care facility, pharmacy, the Ministry of Health or any other person who has attended and examined me or who has knowledge or records of me or my health, to furnish to Royal & Sun Alliance Insurance Company of Canada and to its authorized administrator, Global Excel Management Inc., any or all information with respect to my sickness, injury, medical history, consultations, medicines or treatment and copies of all hospital or medical records for the purpose of investigating my Claim.
- I understand that some exclusions may apply and affect my coverage. I will read my Policy Conditions for additional details.

#### **Important Notice**

Important Notice About Your Health Changes: If your health changes or does not remain *stable* between the date you complete and submit this Medical Questionnaire and your effective date, you must review the medical questions with one of our representatives to re-assess your eligibility. If you are no longer eligible for the insurance plan you purchased and you fail to contact one of our representatives, your claim will be denied, the Insurer will void your Policy Conditions, and the premium you paid will be refunded. This means no benefits will be covered and you will be responsible for all expenses relating to your sickness or injury, including repatriation costs. If you are purchasing a Multi-Trip Annual Plan and your health changes or does not remain *stable* after the effective date, your medical condition may not be covered (see Pre-Existing Medical Condition Exclusions).

Important Notice About Your Personal Information: By submitting this application you agree that Royal & Sun Alliance Insurance Company of Canada ("we", "us") may collect, use and disclose your Personal Information (including to and from your broker, our affiliates and service providers and organizations that may have referred you to us, and professional associations of which you may be a member) for purposes of quoting a premium, policy administration, improving customer experience, administering referral arrangements, and for other lawful purposes described in our Protecting Customer Privacy document. For a copy of this document please see www.rsatravelinsurance.com.

## H. Trip Information

Check the applicable Plan and Qualification you are applying for.

All-Inclusive       All-Inclusive       All-Inclusive         Multi-Trip Annual       4-Day       9-Day       16-Day       30-Day       60-Day         Effective Date (D/M/Y):         Effective Date (D/M/Y):          Single Trip Daily or Top Up Plan       60-79 Vacation Plan       Canada Plan       Single Trip Daily or Top Up Plan       60-79 Vacation Plan       Canada Plan	Plan
All-Inclusive       4-Day       9-Day       16-Day       30-Day       60-Day         Multi-Trip Annual       4-Day       9-Day       16-Day       30-Day       60         Effective Date (D/M/Y):         Effective Date (D/M/Y):           Single Trip Daily or Top Up Plan       60-79 Vacation Plan       Canada Plan       Single Trip Daily or Top Up Plan       60-79 Vacation Plan       Canada Plan	)-Day Plan
Multi-Trip Annual       4-Day       9-Day       16-Day       30-Day       60-Day         Effective Date (D/M/Y):	Plan
Single Trip Daily or Top Up Plan 🗌 60-79 Vacation Plan 🗌 Canada Plan	
All-Inclusive Top Up Plan Single Trip Non-Medical Plan*	
Departure Date (D/M/Y):         /         * Trip Value: \$	
Expiry Date (D/M/Y):          Effective Date** (D/M/Y):          Expiry Date (D/M/Y):          Effective Date** (D/M/Y):           Effective Date** (D/M/Y):           Effective Date** (D/M/Y):	
** If you are purchasing a Top Up to an existing coverage, the Effective Date will be the day after your existing coverage terminates. ** If you are purchasing a Top Up to an existing coverage, the Effective Date will be the day after your existing coverage terminates.	ill be
Top Ups Top Ups	
Name of the other Insurer: Name of the other Insurer:	
Number of Pre-insured days:	
Qualification (For Medical Questionnaire Applicants only)       Qualification (For Medical Questionnaire Applicants only)	
Supreme Elite Preferred Advantage Standard Elite Advantage Standard	ndard
Deductible Options (For Medical Questionnaire Applicants only) Deductible Options (For Medical Questionnaire Applicants only)	)
□ \$0 (+10%) □ \$250 US (0%) □ \$500 US (-5%) □ \$0 (+10%) □ \$250 US (0%) □ \$500 US (-5%)	
□ \$1,000 US (-10%) □ \$5,000 US (-30%) □ \$10,000 US (-45%) □ \$1,000 US (-10%) □ \$5,000 US (-30%) □ \$10,000 US (-45%)	
Smoker (For Medical Questionnaire Applicants only)         Smoker (For Medical Questionnaire Applicants only)	
During the 5 years prior to your application,       Image: Second s	No

### I. Premium and Payment

For manual applications, please complete the Premium Calculation page to determine each Applicant's total premium. For rates to top up the All-Inclusive Multi-Trip Annual Plan, contact your sales representative.

If you are applying for the Canada Plan, the 60-79 Vacation Plan or the Single Trip Non-Medical Plan, complete the <u>Premium Calculation – Plans without Medical</u> <u>Questionnaire</u> page. If you are applying for all other plans, complete the <u>Premium Calculation – Plans with Medical Questionnaire</u> page.

Total Premium	\$	Applicant 1	+	\$ Applicant 2	=	\$ TOTAL
Method of Payment	🗌 Visa	MasterCard	AMEX	Cheque made payable to RSA		
Credit Card Information						
				Card Number		Expiry Date (M/Y)
				1 and 1		
	Name of Car	dholder		Signature of Cardho	lder	Date Signed (D/M/Y)

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